

Achieving integrated care in the NHS

Mutual Ventures can help you explore new service models

What does integrated care mean for you? How does your organisation need to change in order to provide a more joined up services for patients?

Mutual Ventures is the UK's leading consultancy on alternative models in public services, and experts in service transformation. We can support you to explore, design and implement new care models, helping to manage demand and ease cost pressures across your services.

Delivering integrated care requires the NHS to do things differently

The Long Term Plan describes a vision of integrated services, where NHS organisations work hand-in-hand with social care and there is greater emphasis on prevention. To achieve this, GPs, acute providers, community services and social care must work together as one system.

Transforming services requires new ways of doing things and a stronger relationship between health partners. Implementing **Primary Care Networks** and moving to **Integrated Care Systems** requires whole-system thinking and ensuring everyone has a stake in success. These new systems must balance freedom to innovate with strong accountability, 'plumbing in' appropriate governance controls and protecting what the public values about the NHS.

How can Mutual Ventures help you?

Mutual Ventures expertise combines **strategic thinking** with a **deep understanding of what it takes to transform public services**. Our experience of working with front-line managers gives us insight into what is needed to lead change and the pitfalls to avoid. We bring learning from models of integration used across the public sector, including **alliance contracting, corporate joint ventures, and social enterprises**, all delivering NHS and local authority services. Since 2010 we have supported more than 100 new public service models across England and Wales.

We will work with you and your partners to respond to the unique challenges in your area. Key questions we can support you to answer are:

- What is the 'best fit' options for integration, including bringing along colleagues in primary, acute and community care, and social care?
- How can service providers come together to deliver across pathways and provide greater economies of scale, while at the same time retaining a clear focus on outcomes?
- What is the roadmap for moving from now to an Integrated Care System, and how do you become 'integration-ready'?

Our support offer



Selected experience

Essex County Council and Provide CIC (community provider) (2018-19) – assessing options and developing plans for an alliance contract with social care, community and primary care in Mid Essex.

Sussex NHS Community Trust (2018-19) – supporting the trust to integrate with local GP surgeries by creating a special purpose vehicle.

Greater Manchester Health and Social Care Partnership (2017) – developing options for payment and contract reform, partnering with KPMG and the King's Fund.

Torbay and South Devon NHS Foundation Trust (2016-17) – understanding the options for integrating children's services into the NHS Foundation Trust, in order to drive better outcomes.

The Health and Wellbeing LLP (2016-17) – a new Limited Liability Partnership model for delivering integrated services across pathways, comprised of nine social enterprises and charities.

Tameside Hospital NHS Foundation Trust (2015) – business case looking at integrating services along the heart disease pathway, working alongside senior managers, staff and clinicians.

Contact us



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